



# curative zero card



## Your Ticket to Hassle-free Care

Your ticket to get healthcare where and when you need it. As the fresh face in health plans, we know some doctors might not recognize us just yet. No worries, though!

Your health shouldn't have to wait. This handy card takes care of your healthcare costs\* and reassures you of your benefits.

### What will be approved?

- \* Office visits, urgent care visits, and certain outpatient visits at approved providers listed in the Curative Provider Search.\*

### What will not be approved?

- \* Prescriptions



## Questions?

Call Member Services, available 24/7 at 855-428-7284

*\*To maintain \$0 copays and deductibles, a Baseline Visit must be completed within the first 120 days of plan activation.*

*Curative Zero Card Visa® Commercial Credit cards are issued by Celtic Bank. Additional Terms & Conditions can be found in your Member Portal Account at [health.curative.com](https://health.curative.com).*

## Here's how you can access your Zero Card:

### Step 1

To get started, you'll first need to activate the Curative Zero Card by logging into the member portal at **[health.curative.com](https://health.curative.com)** and selecting "Zero Card" to follow the activation steps. Once completed, you'll have access to the digital Curative Zero Card instantly.

A physical Zero Card will be delivered soon after your plan start date.

*Note: Curative members must be 18 or older to access the card.*

### Step 2

Before attempting to use the Curative Zero Card, please try using your Curative Member ID Card first.

### Step 3

If declined, then proceed with the digital or physical Curative Zero Card by calling Curative Member Services to confirm your provider is in-network\* and to get your transaction unlocked for use – Keep in mind, you'll need to get approval every time you want to use the Curative Zero Card.

### Step 4

Look out for an email to confirm transaction approval, then simply give your card to the provider's office upon payment, and you're all set!

